

# LIVE AT LEEDS IN THE PARK 2025 TICKET HOLDER INFORMATION

Hey!

Thanks for ordering tickets for Live at Leeds in the Park 2025 which will take place on Saturday 24<sup>th</sup> May at Temple Newsam, Leeds.

Please take the time to read all the important information below before arriving to the festival!

## **Ticket Dispatch**

All tickets for Live at Leeds in the Park 2025 are now digital! All tickets should now be showing in your See

Tickets Wallet app. If they are not or something is wrong, please head here 
<a href="https://www.seetickets.com/content/support-centre">https://www.seetickets.com/content/support-centre</a>

Instructions on how to add your tickets into your See Tickets Wallet app are on your original email confirmation.

Should you have ANY issues or queries with tickets / the See Tickets Wallet app, See Tickets will be onsite to assist you. The See Tickets team will be based at the BOX OFFICE.

For any ticket queries or issues prior to arrival please log in to your See Tickets account here – <a href="https://www.seetickets.com/customerservice">www.seetickets.com/customerservice</a> and then contact the team from there.

Please ensure that you have all tickets loaded and ready in your See Tickets Wallet app BEFORE leaving for the festival.

You do not need signal to access your tickets ONCE they have been downloaded into your See Tickets wallet.

#### **Arrival Information**

The festival opens at 12pm with the first artists onstage at 12.15pm

The car park opens at 12pm

Car park arrival instructions will be on your pdf parking pass, please follow these carefully.

Please do not follow any online postcodes, or ones from information for previous years. Postcodes only lead to a postal area and not an exact point. For this reason, no postcodes have been issued this year for any of our car parks. We recommend the use of the what3words app for pinpointing exact locations.

Please note – Strictly no vehicles are to be left in the car park overnight.



#### PICK UP LOCATIONS

All carbon-neutral coaches are scheduled to arrive at the festival before the music starts and return after the headliners, hassle-free. You won't have to worry about being the designated driver, relying on public transport or booking expensive hotels.

Travel from: Beverley, Dewsbury, Huddersfield, Hull, Liverpool, Manchester, Middlesbrough, Newcastle, Sunderland and York.

See the timetable and book your coach for Live at Leeds here

**DROP-OFFS & TAXIS:** A dedicated space for taxis and those being dropped off by family/friends is provided at Live at Leeds in the Park.

This is accessed from Temple Newsam Road via the A64 (York Road) ONLY, the What3Words for this location are Shiny.atom.future.

# ELM TREE WALK IS CLOSED TO EVENT TRAFFIC. FOR DROP-OFFS PLEASE APPROACH USING TEMPLE NEWSAM ROAD ONLY

## PLEASE ENSURE TO PASS THIS INFORMATION TO WHOMEVER IS DRIVING YOU TO THE FESTIVAL.

**SHUTTLE BUS:** Since last year we have spent a lot of time looking into our shuttle operation to see how we can get you guys back into the city centre as quickly as possible so you can either get some well-earned rest or to carry on the party!

To achieve this the shuttle bus will now drop you off at the bottom of the Headrow / on Eastgate (what3words - ///maps.trend.erase) this means the buses can drop and get back to Temple Newsam a lot quicker than the old route and collect the next lot of people from the festival.

The new drop-off point is close to Leeds Bus Station - and a short walk back to Leeds Train Station.

We have also done a complete overhaul of how the shuttle queues are managed at Temple Newsam to ensure that we can safely load as many buses as possible and speed up the process.

Please note - The buses will still pick up at Sovereign Street to take you to the festival, as that location has the necessary space for queuing buses and people.

#### The running times are as below:

Sovereign Street to the festival – 11.45am – 3pm Festival to Eastgate (what3words - ///maps.trend.erase) – 8pm – 1am

If you are yet to book your shuttle bus tickets or car park tickets – these are still on-sale and you can grab them from the link below, if you are planning on using either of these services we HIGHLY advise booking in advance, scroll along to the 'travel and car parking tab' -



https://liveatleedsinthepark.seetickets.com/event/live-at-leeds-in-the-park-2025/temple-newsam/3206205#op5

There will be enough shuttles to facilitate everyone that wishes to use them.

For all travel information regarding how to get to Temple Newsam please head here - <a href="https://www.liveatleeds.com/park-travel-info">https://www.liveatleeds.com/park-travel-info</a>

# **Getting In Smoothly**

Please have your tickets ready for inspection when you arrive at the entrance tents. As mentioned previously, please ensure your tickets are visible in your See Tickets Wallet app BEFORE leaving for the festival.

Security checks and searches are in place on entry, and we recommend you bring I.D. Valid forms of I.D. include cards bearing the PASS hologram, a photographic driving license or passport.

Bags larger than A3 size (30cm x 42cm x 19cm) will NOT be permitted to the festival.

For anything larger than A3, you should use our bag drop service. Please note that your bag may be searched prior to it being accepted into the store and you will not be able to access it once inside.

Bag drop / lockers can be pre-booked here - <a href="https://www.biglockerhire.com/custom/live-at-leeds-in-the-park-sat-24th-may-2025/">https://www.biglockerhire.com/custom/live-at-leeds-in-the-park-sat-24th-may-2025/</a>

We have a strict anti-drugs policy.

Any persons found in possession of illegal or recreational drugs will be ejected and the substances seized.

Please use the amnesty bin before arriving at the entrance if you are unsure.

Food & drink is strictly not allowed into the festival site. Should you be found with alcohol upon your possession on entry, you will be ejected from site.

Empty water bottles are permitted and there are water points across the site for you to use. Please do not bring large flask / Stanley type water bottles with you.

No drones permitted onsite.

For a full list of terms and conditions please see here – <a href="https://www.liveatleeds.com/park-terms-conditions">https://www.liveatleeds.com/park-terms-conditions</a>

Any medication you wish to bring must be labelled from a pharmacy and be in your name.

We will have public water points throughout the site and several food vendors to suit all requirements, including gluten free, vegan and vegetarian.



# **On-site Facilities**

All bars and food traders will be CARD ONLY. Some artist merch stands may take cash. Please note there will be NO cash points onsite this year.

There will be a locker station for cloakroom services, bag drop and phone charging, you can still prebook this by heading here - <a href="https://www.biglockerhire.com/custom/live-at-leeds-in-the-park-sat-24th-may-2025/">https://www.biglockerhire.com/custom/live-at-leeds-in-the-park-sat-24th-may-2025/</a>

There will be three Info and Security Points across the site should you have any questions about your visit to Live at Leeds in the Park, you will also be able to look at the clashfinder and map from these points to help you plan your day. Should you have any safety concerns during your visit, please alert a member of security immediately.

Keeping your belongings safe: In the current climate of phone thefts at music events, we have to accept that we will be targeted. As always, we do our absolute best to try and prevent this. If you suspect that your phone has been stolen or if you see anyone acting suspiciously, please do not approach the suspect yourself and seek security assistance immediately. If you are in the pit or close enough to the barrier please let security aware. If you are not near pit security, please leave the area immediately and visit one of our INFO & SECURITY points to report it. The faster phone theft is reported the faster our security teams can act in catching the culprits.

We have security constantly patrolling the festival sites, alongside plain clothes security undercover in the crowd. We will be carrying out random searches on the way out if we find we are being affected by pick-pockets on the day of the festival. Please do not be offended if you are asked, we must do everything we can to stop them. Please help us catch the people who prey on fans of our music.

Safe Gigs For Women will also have a stall onsite should you have any safety concerns or need somewhere to have a chat, have a breather or take some time for yourself—they are located in the Festival Village when you arrive.

For those of you that are bringing children may we please remind you that we are at heart a music festival and we will not have any entertainment specifically aimed for children. There will be plain wristbands available at INFO AND SECURITY POINT 1 (in the festival village) for you to write contact details on for little ones!

#### **Leaving the festival**

The bars will be open across the festival until 11pm.

For everyone travelling by public transport, being picked up, or getting on a shuttle bus please exit the festival through the main pedestrian exit – this is for your own safety to avoid the busy roundabout and traffic leaving site.

## **Shuttle Bus**

Shuttle buses will run from the shuttle drop off and pick up point from 8pm – 1am and tickets can be booked from here or they can be purchased on the day from the box office (this is situated next to the shuttle bus queue) please ensure you have a ticket BEFORE joining the queue (travel+ car parking tab) -



https://liveatleedsinthepark.seetickets.com/event/live-at-leeds-in-the-park-2025/temple-newsam/3206205#op1

There will be enough shuttles to facilitate everyone that wishes to use them however please allow extra time for travel.

# **Taxis**

We do not have an official taxi / ride partner this year. If you are planning on getting to / from the festival by taxi please approach the event from Temple Newsam Road ONLY. Do not try and gain access to the site via Colton / Elm Tree Walk as there is a road closure in place and you will not be able to access the event.

The pick-up and drop off location (for both taxis and friends / family) is in Go Ape car park – please ensure to get dropped off / picked up from here ONLY. Anyone getting picked up or waiting to pick someone up on Temple Newsam road will impact the traffic flow coming in and out of the event for everyone else trying to enter / exit the site.

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# **BGC National Coaches**

The pick-up point for the national Big Green Coaches is the same place as where you were dropped off.

We would like to take this opportunity to thank you for your support and we can't wait to see you in the fields!

If you have any further questions, please head to our FAQs page which is regularly updated; <a href="https://www.liveatleeds.com/park-info">https://www.liveatleeds.com/park-info</a>